CAULKING AND WEATHER STRIPPING ARE WORTH THE EFFORT
Submitted by Kirk Barrett, Vectren Gas Conservation Representative

Air leaks in a home can cost homeowners hundreds of dollars per year in energy bills. If you live in an older house that has not been weatherized, between 20% and 50% of your heating bills can be attributed to air leakage alone.

Identifying air leaks is a fairly simple process. If you feel a draft around your outside doors or windows on a cold day, it’s a safe bet that air leaks are the cause. A method to determine the exact source of leaks is to use a lit candle around any areas where you suspect air leakage. The moving air will make the candle’s flame flutter.

Common air leak locations include door and window frames, mail chutes, electrical and gas service entrances, outdoor water faucets and dryer vents.

Caulking and weather stripping are two easy ways to reduce the air leakage in your home. Caulking is used to seal small cracks and holes that occur when different types of building materials come together.

You can view videos at the following website to see the proper ways to weatherize your home: www.vectrenlivesmart.com/content/caulking-and Weatherstripping-are-worth-the-effort-070609.html.

Would you like to hear more? Mr. Barrett will be one of the guest speakers at the Owners Meeting on Thursday, November 21, 2013.

SPECIAL POINTS OF INTEREST:

- Weather Extension will begin on Friday, November 1, 2013 and expire on April 30, 2014. Weather extensions cannot be granted on initial inspections.

- The quarterly Owners Meeting will be Thursday, November 21, 2013. Please make plans to attend.

- Our goal is for this newsletter to be a pathway of communication to expand the collaboration between owners, tenants and the agency.
HCV FEATURED TEAM MEMBERS

By B. Christman

The Housing Choice Voucher Department continues to change and evolve to provide our Clients and Owners with the best possible Customer Service.

In an attempt to help you understand more about the HCV Department, over the next few issues, we will feature individual team members and explain what their job functions are within the department.

When you call 910-5431 the voice you hear on the other end is BETTY ROBINSON. Mrs. Robinson began her employment with Greater Dayton Premier Management on March 13, 1993 in Planning and Development. She became a member of the HCV Department in August, 1993 as an Inspector. Her current position is HCV Clerk which encompasses scheduling all inspections; Initial, Annual, Re-inspections, Complaints, Move-Outs and Special inspections. She is also a back-up Inspector when needed.

When asked what tips Mrs. Robinson would pass along to our Owners to help them understand and navigate through the inspection process, she shared the following:

Before an Owner decides to participate in the HCV Program, they should read and become familiar with the Housing Quality Standards Book. To eliminate complaints and complaint inspections from your tenants, Mrs. Robinson suggest doing a walkthrough of your unit(s) on a regular basis, monthly or quarterly, which will help keep the lines of communication open with your tenants. This will also ensure that the property stays within the HQS guidelines for you and the tenant.

Betty strives to keep the lines of communication open for our Owners and Tenants by being available to assist with all your inspection questions.

When you call 910-5460 the voice you hear will be BOBBI BAILEY.

Ms. Bailey was hired on February 19, 2013 and is a HCV Specialist for participants with the last name beginning with letters A, U – Z.

Bobbi gets great joy out of assisting our families and knowing that she is helping in the community. Ms. Bailey states “I try to place myself in the client’s shoes when guiding them through the HCV process. When asked what tips and advice Bobbi would offer to her clients, she shared the following:

- Come prepared for all appointments
- Arrive on time
- If you think a specific document is needed, bring it in. It is better to have too much paperwork than not enough.
- Report all changes promptly
- Do not be afraid to ask questions

Finally, Bobbi would like the Owners and Families to know that she is here to make the experience with the HCV Department a pleasant one and to help in any way possible.
FEB 2013/WASHINGTON – The U.S. Department of Housing and Urban Development (HUD) announced that it is issuing a final rule to formalize the national standard for determining whether a housing practice violates the Fair Housing Act as the result of discriminatory effect.

“That through the issuance of this Rule, HUD is reaffirming its commitment to enforcing the Fair Housing Act in a consistent and uniform manner,” said HUD Secretary Shaun Donovan. “This will ensure the continued strength of one of the most important tools for exposing and ending housing discrimination.”

The rule provides clarity and consistency for individuals, businesses, and government entities subject to the Fair Housing Act. HUD anticipates the rule also will make it easier for individuals and organizations covered by the law to understand their responsibilities and comply with the law.

The review process for the rule was expansive, transparent, and inclusive. Since January 2012, the Department solicited, received and incorporated input based on comments from individuals, fair housing and legal aid organizations, Attorneys General, state housing finance agencies, public housing agencies, public housing trade associations, insurance companies, financial institutions, and numerous other entities.

A copy of the rule can be found at: http://portal.hud.gov/hudportal/documents/huddoc?id=discriminatory_effectrule.pdf
# OWNER’S PORTAL

## HCV OWNER’S PORTAL

### INSTRUCTIONS TO ACCESS THE OWNER’S PORTAL:

1. Type in GDPM’s website: [gdpm.org](http://gdpm.org)
   - Click on “Owner’s Portal” at the top of the screen.

2. Then click the appropriate link (Owner Portal or Agent Portal)

3. This will bring you to the “Log-in Screen:

4. Then type in username and password:
   - **Username** is the letter O+your owner number (which will be supplied by the HCV Staff).
   - **Password** is gdpm+the last four digits of your social security number.

## HCV STAFF CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elaine Letton</td>
<td>910-5480</td>
<td>Beth Pritchard</td>
<td>910-5425</td>
<td>Derrick Carter</td>
<td>910-5433</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nancy Ackley</td>
<td>910-5469</td>
<td>Betty Robinson</td>
<td>910-5431</td>
<td>Mark Hickman</td>
<td>910-5429</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bobbi Bailey</td>
<td>910-5460</td>
<td>Dequita Simpson</td>
<td>910-5485</td>
<td>Kenny McClodden</td>
<td>910-5437</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bambi Balsamo</td>
<td>910-5482</td>
<td>Regina Smith</td>
<td>910-5466</td>
<td>Tyrone Searcy</td>
<td>910-5430</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tasha Boyd</td>
<td>910-5487</td>
<td>Angeline Vaughan</td>
<td>910-5461</td>
<td>Charles Stoll</td>
<td>910-5427</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Beverly Christman</td>
<td>910-5486</td>
<td>Kindra Wood</td>
<td>910-5481</td>
<td></td>
<td>910-5431</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Debbie Crawford</td>
<td>910-5488</td>
<td></td>
<td></td>
<td>To schedule an inspection call:</td>
<td>910-5403</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amy Gimmison</td>
<td>910-5416</td>
<td>Customer Service Line:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### INSPECTORS:

- Derrick Carter | 910-5433
- Mark Hickman | 910-5429
- Kenny McClodden | 910-5437
- Tyrone Searcy | 910-5430
- Charles Stoll | 910-5427

**Housing Choice Voucher Program**

400 Wayne Avenue
Dayton, OH 45410-1118